

What is missing

Incorrect or no fee paid

Money
isn't

The specified fee has not been paid. You can find information on our current fees at www.gov.uk/uk-visas-immigration.

The statement next to the box ticked below provides more detail about your failure to pay the specified fee and the steps you must now take to validate your application.

Although you provided credit/debit card details, the issuing bank rejected the payment. Reasons for banks rejecting payments can be numerous including the details provided not matching the information held by the bank. The cardholder's name, address, expiry date and issue number supplied on the payment form must correspond to the information held by the issuing bank. If the details fail to match, the bank will reject the payment. You must now complete all sections of the payment page with the correct details and submit the correct fee.

Although the payment page has been completed, the transaction has been rejected by the bank/building society. Please complete the enclosed payment details page and return this using the enclosed addressed envelope.

Please be aware that if during this second opportunity to validate your application, your payment is declined or rejected by the issuing bank/building society, this application will be considered invalid and rejected as such. Therefore, please ensure that you have available funds in your account, and that your bank/building society are notified that the Home Office will be requesting funds shortly.

For your application to be considered valid you must complete the requested actions and reply within 10 business days, using the enclosed return envelope. If you fail to complete these actions within the required time scale your application will be considered invalid and rejected as such.

Incomplete/incorrect application

2 photos
send
with
have

Your application is incomplete/invalid for the reason ticked below.

You have not sent the mandatory photographs with your application. Please send these to us.

The application or claim must be accompanied by the photographs as specified as mandatory in the application form/and or related guidance notes. You must provide 2 identical photographs of yourself taken within the last month, with your full names written on the reverse.

For your application to be considered valid you must complete the requested actions and reply within 10 business days, using the enclosed return envelope. If you fail to complete these actions within the required time scale your application will be considered invalid and rejected as such.

When we have received a completed valid application, we will consider it in accordance with the Immigration Rules and published policies. If you require further advice about your eligibility under the Immigration Rules, visit our website at www.gov.uk/uk-visas-immigration.

Consequences if you do not provide this information